Care Manager, Medicare ACO & MSO Programs

About AaNeel Care

AaNeelCare® is a healthcare delivery platform that connects patients, physicians and other healthcare professionals to have seamless integration on extensive medical, claims and financial records with the support of the 14+ modules to support coordinated care across the continuum. Using this platform, our Care Managers support partners ACO and MSO physician groups in their population health management efforts.

Job Summary

The Care Manager will be instrumental in managing an assigned population of Medicare beneficiaries and Medicare Advantage members through outreach interventions including but not limited to the following programs:

- Health Risk Assessment (HRA)
- Chronic Care Management (CCM)
- Transitional Care Management (TCM)
- High Risk Population Management
- High Utilizer Patient Management

The Care Manager on behalf of the treating physician will be responsible for facilitating care coordination between the beneficiaries/members, specialists, ancillary services and/or care givers as needed through activities that will include:

- Review of electronic health records
- Phone calls or messaging
- Contact with other providers, services, vendors or care givers as needed

ESSENTIAL JOB FUNCTIONS/RESPONSIBILITIES

- Care /Case managers will be assigned to a population of Medicare beneficiaries/members
- Care/Case managers will communicate with the Medicare beneficiaries/members via phone, review Electronic Health Records and coordinate care with other treating providers and care givers
- Ability to create and review care plans as needed
- Adheres to CMS guidelines, quality, compliance and case management policies and procedures.
- Adapts to changes in policies, procedures, new guidelines and additional responsibilities
- Self-motivated and team player work ethics with ability to assist in the growth and development of the Health Services Department and Company.
- Excellent organizational skills with the ability to manage multiple priorities

POSITION QUALIFICATIONS

- Must have clinical background (LPN, MA, CNA or similar)
- 1 year of care management experience preferred
- Experience with ACO, Managed Care and / or physician practices preferred
- Bilingual/Spanish-speaking preferred
- Must be familiar with medical terminology related to care management
- Demonstrates excellent observation, verbal and written communication skills
- Must be passionate, kind and comfortable while speaking with seniors
- Computer proficient and familiar with Microsoft Office applications, especially Excel.
- Ability to prioritize responsibilities and adapt to changes in business and Medicare requirements

Job Type: Full-time
Expected hours: 40 per week
Benefits:

- 401(k)
- Dental insurance
- Health insurance
- Paid time off
- Vision insurance

Schedule:
Work will be office-based Monday through Friday 8:00 AM to 5:00 PM.
Work Location: In person. Tampa